

Managing the Burn Down Agent

Agile Studio 7.3

July 2017

Introduction

Agile Studio 7.3 has several burn down charts that teams and managers can use to view the overall progress of a sprint, team, or release. These charts are populated with data that is written out nightly by an agent.

This document provides an overview of this agent. This includes the following:

- Setting the time at which your agent runs
- Restarting the agent if it fails
- Running the burn down data population activity
- Running the agent during planned system down time (such as during an upgrade)

About the agent

The agent writes burn down data, which is called **TrackRemainingEfforts**. This agent is scheduled to write data each business day for open sprints, releases, and projects. Business days are determined by using the calendar in the system. By default, weekends are not included as business days.

Getting started

If you just installed or upgraded your Agile Studio instance, it is good practice to make sure your burn down agent is configured properly. See [Scheduled agent time](#) to make sure that your agent schedule is configured correctly based on your system time.

Troubleshooting FAQ

Q: My burn down charts are missing data for the past four days. What is going on?

A: Most likely, your burn down chart agent has stopped running. See [Viewing and managing the agent in SMA](#) for more information.

Q: My burn down chart seems to be off by one day, or it seems to be missing data for the same day every week. What is going on?

A: Most likely, your agent is scheduled to run at the incorrect time. See [Scheduled agent time](#) for more information.

Scheduled agent time

It is recommended that the time zone in which the agent runs should be set equivalent to the system's server time zone so that the burn down data is written correctly. This ensures that your burn down charts display the correct data. If your agent ends up running after midnight server time, some business days (Fridays) could be skipped because the server detects it as a non-business day.

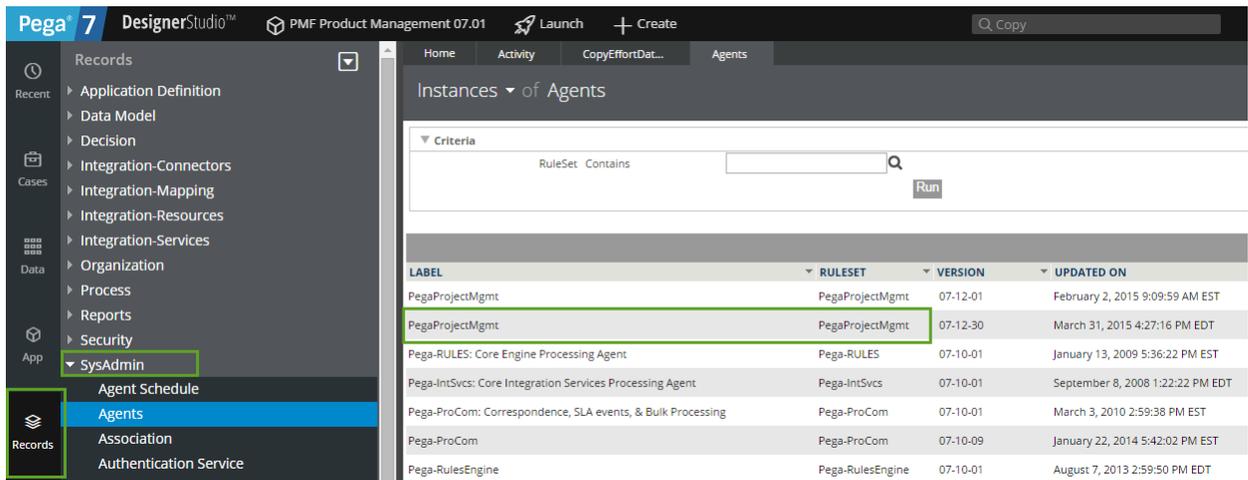
The burn down chart should run as late in the day as possible (before midnight) to capture the daily snapshot of remaining hours and points for your teams' work.

If the server time zone and the agent's time zone cannot line up exactly, the agent should be scheduled to fall on the same day as the server time. In other words, the agent should finish running before midnight on the server time.

Viewing the agent in Designer Studio

To access the TrackRemainingEfforts agent record in Designer Studio:

1. Log in to Agile Studio as a user with Designer Studio access (for example: **AgileStudioSysAdmin**).
2. From the Explorer Panel, click the **Records** tab.
3. Expand the **SysAdmin** category.
4. Click **Agents**.
5. Sort the **Updated On** column by descending to find the latest instance of this agent rule.
6. Double-click the most recent row for the **PegaProjectMgmt** ruleset.



The screenshot shows the Pega Designer Studio interface. The left sidebar has the 'Records' tab selected, and the 'SysAdmin' category is expanded to show 'Agents'. The main area displays 'Instances of Agents' with a search criteria field and a 'Run' button. Below is a table of agent instances:

LABEL	RULESET	VERSION	UPDATED ON
PegaProjectMgmt	PegaProjectMgmt	07-12-01	February 2, 2015 9:09:59 AM EST
PegaProjectMgmt	PegaProjectMgmt	07-12-30	March 31, 2015 4:27:16 PM EDT
Pega-RULES: Core Engine Processing Agent	Pega-RULES	07-10-01	January 13, 2009 5:36:22 PM EST
Pega-IntSvcs: Core Integration Services Processing Agent	Pega-IntSvcs	07-10-01	September 8, 2008 1:22:22 PM EDT
Pega-ProCom: Correspondence, SLA events, & Bulk Processing	Pega-ProCom	07-10-01	March 3, 2010 2:59:38 PM EST
Pega-ProCom	Pega-ProCom	07-10-09	January 22, 2014 5:42:02 PM EST
Pega-RulesEngine	Pega-RulesEngine	07-10-01	August 7, 2013 2:59:50 PM EDT

7. On the Schedule tab, agents associated with the PegaProjectMgmt ruleset are listed. TrackRemainingEfforts is included in this list.

Agents: PegaProjectMgmt [Available] Check out to branch Save as

ID PegaProjectMgmt RS PegaProjectMgmt:07-12-30

Schedule Security Nodes History

Scheduled Agents

	Agent Name	Pattern	Interval (sec)	Mode	Category	Enabled	
1	UpdateParentsSummaryInfo	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
2	UpdateParentCountOnChild	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
3	UpdatePrevParentsSummaryInfo	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
4	WithdrawOpenChildren	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
5	UpdateProjectID	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
6	SetProjectProdVerID	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
7	TrackRemainingEfforts	Recurring	Advanced	Advanced	Uncategorized	<input checked="" type="checkbox"/>	⊗

Configuring schedule time for the agent

Since Agile Studio comes with the PegaProjectMgmt ruleset locked, you cannot directly change the schedule in the Agent Queue instance. Instead, make changes to the Agent Schedule record for the Agent rule. Agent Schedule instances for the agent exist on each node.

Agent Schedules for an agent are listed on the Nodes tab of the Agent record.

Schedule Security **Nodes** History

Related Data-Agent-Queue Instances

Host Name	Node ID	Description	Last Updated	Enabled
dev174	ddabca9ef5d128ac17bad32eb693667b	PegaProjectMgmt	April 3, 2015 10:03:55 AM EDT	<input checked="" type="checkbox"/>
dev195	ee1034f1c6b2e6ebb8bf30390309ed2f	PegaProjectMgmt	April 3, 2015 10:03:55 AM EDT	<input checked="" type="checkbox"/>
dev230	4be05eb238bfbbecdc53f3b508af1d23	PegaProjectMgmt	April 3, 2015 10:03:55 AM EDT	<input checked="" type="checkbox"/>

To configure your agent schedule:

1. From the agent's Nodes tab, double-click the schedule instance that you want to modify.
2. On the row for the TrackRemainingEfforts agent, click **Advanced**.

Edit Agent Schedule: PegaProjectMgmt

ID PegaProjectMgmt • ddabca9ef5d128ac17bad32eb693667b RS No associated ruleset [Edit] Save Delete Actions

Schedule Security History

Server
Node Name dev174

Scheduled Activities

Agent Name	Class	Activity Name	Pattern	Interval (sec)	Enabled?
1 UpdateParentsSummaryInfo	PegaProjMgmt-Work	UpdateParentsSummaryInfo	Periodic	20	<input checked="" type="checkbox"/>
2 UpdateParentCountOnChild	PegaProjMgmt-Work	UpdateCountsOnChildren	Periodic	20	<input checked="" type="checkbox"/>
3 UpdatePrevParentsSummaryInfo	PegaProjMgmt-Work	UpdatePrevParentsSummaryInfo	Periodic	20	<input checked="" type="checkbox"/>
4 WithdrawOpenChildren	PegaProjMgmt-Work	WithdrawAllOpenChildItems	Periodic	20	<input checked="" type="checkbox"/>
5 UpdateProjectID	PegaProjMgmt-Work	UpdateProjectID	Periodic	20	<input checked="" type="checkbox"/>
6 SetProjectProdVerID	PegaProjMgmt-Work	SetProjectID	Periodic	20	<input checked="" type="checkbox"/>
7 TrackRemainingEfforts	PegaProjMgmt-Work	PMTrackRemainingEfforts	Recurring	Advanced	<input type="checkbox"/>
8 SendDailyEmailUpdate	PegaCustFoundation-Data-UserEmailUpdates	SendDailyDigestEmail	Recurring	Advanced	<input type="checkbox"/>

3. Enter a time in the Start Time field.

Keep the server time in mind as you set the agent start time. The agent start time should still be in the same day/date as your server time.

4. Specify the time zone in the time zone field. Be sure to use the long designation rather than the three letter acronym; for example, use “America/New_York” rather than EST. Otherwise, you will need to edit the schedules twice a year to accommodate the change to and from Daylight Savings Time.
5. Configure **Daily** as one of the options in the Pattern section.

Parameters

Recurrence

Start Time: 10 : 30 : 00 PM in time zone EST

Pattern

Daily
 Weekly
 Monthly
 Yearly
 Every weekday
 Every days

OK Cancel

6. Click **OK** to close the dialog box. The values you entered do not appear on the Schedule tab.

Note: If your Agile Studio instance is multi-node, make these changes to each Agent Schedule instance (one per node) so that the agent functionality is consistent across all nodes in the system.

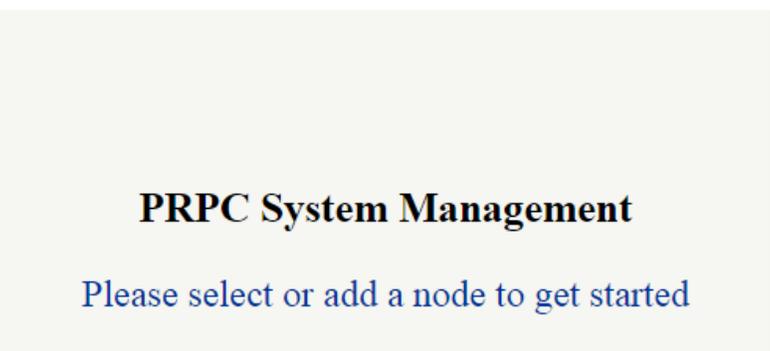
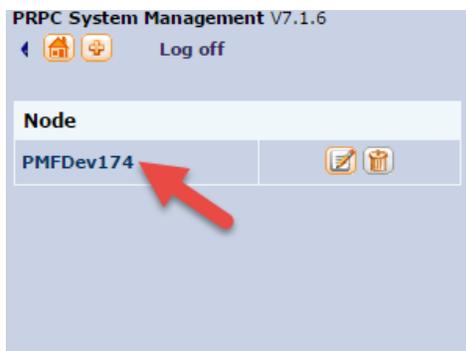
Viewing and managing the agent in SMA

The System Management Application (SMA) can be used to monitor agents. SMA can be accessed by users with Designer Studio access.

Use Internet Explorer to open SMA. Other browsers are not currently supported.

To view the burn down agent (TrackRemainingEfforts) in SMA:

1. Log in to Agile Studio as an operator who has Designer Studio access (example: **AgileStudioSysAdmin**).
2. Open SMA by clicking **Designer Studio > System > Operations > System Management Application**.
3. In SMA, click your Node name under the Node heading.



4. Expand the **Agent Management** header listed in the left panel.
5. Click **Agents**.

Runnable?	Running Now	RuleSet	#	Description	Mode	Scheduling	Last run start	Last run finish	Next run time
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	0	ServiceLevelEvents	Standard	Every 30 s			
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	1	AgentBulkProcessing	Legacy	Every 30 s	4/20/15 5:51:51 PM IST	4/20/15 5:51:51 PM IST	4/20/15 5:52:21 PM IST
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	2	SendCorr	Standard	Every 30 s	4/20/15 5:51:47 PM IST	4/20/15 5:51:47 PM IST	4/20/15 5:52:17 PM IST
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	3	GetConvertedPDFsFromPDM	Legacy	Every 180 s			
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	4	GenerateStartingFlows	Standard	Every 60 s	4/20/15 5:51:53 PM IST	4/20/15 5:51:53 PM IST	4/20/15 5:52:53 PM IST
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-SearchEngine	0	FTSIncrementalIndexer	Advanced	Every 60 s	4/20/15 5:52:06 PM IST		4/20/15 5:53:06 PM IST

Viewing agent status

When you click the Agents option, a screen displays that shows all of the agents that are currently running or have run in this node. TrackRemainingEfforts will be listed, and its status can be interpreted by looking at the data in the various columns for that row. This data includes the following:

- **Runnable?:** Shows whether the agent is running (a green check mark) or not (a red X). To disable an agent, click **Stop**, or disable the Data-AgentQueue instance (Agent schedule instance). An agent can also be disabled by an error condition in which the case information is contained in the exception information column.
- **Running Now:** If the agent is running at the scheduled time, the column displays a green check mark.
- **Scheduling:** Describes the settings chosen for the next time the Agent Activity runs.
- **Last run start:** The start time of the last run for this Agent Activity.
- **Last run finish:** The end time of the last run for this Agent Activity.
- **Next run time:** The next time this Agent Activity is scheduled to run.
- **Exception information:** Any exception information that was generated when the Agent Activity was disabled due to an error.

When an agent is running successfully, a green check mark is shown under **Runnable?** and data is displayed in the **Last run start**, **Last run finish**, and **Next run time** columns.

Runnable?	Running Now	RuleSet	#	Description	Mode	Scheduling	Last run start	Last run finish	Next run time	Exception info
ⓘ	✓	Pega-ProCom	0	ServiceLevelEvents	Standard	Every 30 s	4/20/15 8:25:11 AM EDT	4/20/15 8:25:11 AM EDT	4/20/15 8:25:41 AM EDT	
ⓘ	✓	PHFPegaEngineeringProduction	6	TrackRemainingEfforts	Advanced	Daily, weekdays only.	4/20/15 10:00:00 PM EDT	4/20/15 10:02:15 PM EDT	4/21/15 10:00:00 PM EDT	

Verify that the agent is running

End users in Agile Studio may report that their burn down charts are missing data for specific days. The burn down charts will not display a data point for a day if there is no data for that date in the database.

In SMA, the burn down agent is not running if there is a Red X in the **Runnable?** column for the TrackRemainingEfforts agent. This indicates that an error or exception has occurred in the agent processing. Information about the exception will be listed in the **Exception info** column.

Runnable?	Running Now	RuleSet	#	Description	Mode	Scheduling	Last run start	Last run finish	Next run time	Exception info
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	0	ServiceLevelEvents	Standard	Every 30 s	4/20/15 8:25:11 AM EDT	4/20/15 8:25:11 AM EDT	4/20/15 8:25:41 AM EDT	Exception at 20150416T033026.937 GMT: com.pegaprules.pub.generator.RuleNotFoundExcepion: Class of the report is required. at com.pegaprules.priv.desktop.reporting.ContentBuilder.getSelectedClause(ContentBuilder.java:1547) at com.pegaprules.generated.getSelectedClause_071017_7y2mbdWv5X7qxCfWUbbAw.getSelectedClause07_10_17 (getSelectedClause_071017_7y2mbdWv5X7qxCfWUbbAw.java:99) at com.pegaprules.generated.getSelectedClause_071017_7y2mbdWv5X7qxCfWUbbAw.invoke (getSelectedClause_071017_7y2mbdWv5X7qxCfWUbbAw.java:76) at com.pegaprules.generation.internal.library.LibraryRuntime.resolveAndInvokeFunctionViaReflection(LibraryRuntime.java:11) at com.pegaprules.generation.internal.library.LibraryRuntime.invoke(LibraryRuntime.java:110) at com.pegaprules.session.internal.mgmt.Executable.invoke(LibraryRuntime.java:8964) at com.pegaprules.priv.generator.LibrarySupport.resolveAndInvokeFunctionViaReflection(LibrarySupport.java:181) at com.pegaprules.generated.pegas_wb_reportContentBuilder.getSelectedClause(pegas_wb_reportContentBuilder.java:577) at com.pegaprules.generated.activity.ra_action_savebugcountdata_bo056e73330cd54b741f251570c6cfc.step3_circum0 (ra_action_savebugcountdata_bo056e73330cd54b741f251570c6cfc.java:503) at com.pegaprules.generated.activity.ra_action_savebugcountdata_bo056e73330cd54b741f251570c6cfc.perform (ra_action_savebugcountdata_bo056e73330cd54b741f251570c6cfc.java:1506) at com.pegaprules.session.internal.mgmt.Executable.doActivity(Executable.java:3510) at com.pegaprules.session.internal.mgmt.Executable.invokeActivity(Executable.java:10520) at com.pegaprules.generated.activity.ra_action_savebpmprojectburndowndata_6291e6b957e61461ade846a1f48fbc1.step3_circum0 (ra_action_savebpmprojectburndowndata_6291e6b957e61461ade846a1f48fbc1.java:675) at com.pegaprules.generated.activity.ra_action_savebpmprojectburndowndata_6291e6b957e61461ade846a1f48fbc1.perform (ra_action_savebpmprojectburndowndata_6291e6b957e61461ade846a1f48fbc1.java:118) at com.pegaprules.session.internal.mgmt.Executable.doActivity(Executable.java:3510) at com.pegaprules.session.internal.mgmt.Executable.invokeActivity(Executable.java:10520) at com.pegaprules.generated.activity.ra_action_savebpmprojectburndowndata_5bbce05b21f5617b866047a1cf9e0c60.step1_circum0 (ra_action_savebpmprojectburndowndata_5bbce05b21f5617b866047a1cf9e0c60.java:181) at com.pegaprules.generated.activity.ra_action_savebpmprojectburndowndata_5bbce05b21f5617b866047a1cf9e0c60.perform (ra_action_savebpmprojectburndowndata_5bbce05b21f5617b866047a1cf9e0c60.java:69) at com.pegaprules.session.internal.mgmt.Executable.doActivity(Executable.java:3510) at com.pegaprules.session.internal.mgmt.Executable.invokeActivity(Executable.java:10520) at com.pegaprules.generated.activity.ra_action_pmtrackremainingefforts_474701b30117788e1136577a5df75830.step6_circum0 (ra_action_pmtrackremainingefforts_474701b30117788e1136577a5df75830.java:528) at com.pegaprules.generated.activity.ra_action_pmtrackremainingefforts_474701b30117788e1136577a5df75830.perform (ra_action_pmtrackremainingefforts_474701b30117788e1136577a5df75830.java:154) at com.pegaprules.session.internal.mgmt.Executable.doActivity(Executable.java:3510) at com.pegaprules.session.internal.async.agent.QueueProcessor.runActivity(QueueProcessor.java:721) at com.pegaprules.session.internal.async.agent.QueueProcessor.execute(QueueProcessor.java:602) at com.pegaprules.session.internal.async.BatchRequestorTask.run(BatchRequestorTask.java:930) at com.pegaprules.session.internal.PRSessionProviderImpl.performTargetActionWithLock(PRSessionProviderImpl.java:1258) at com.pegaprules.session.internal.PRSessionProviderImpl.doWithRequestorLocked(PRSessionProviderImpl.java:1007) at com.pegaprules.session.internal.PRSessionProviderImpl.doWithRequestorLocked(PRSessionProviderImpl.java:900) at com.pegaprules.session.internal.async.BatchRequestorTask.run(BatchRequestorTask.java:656) at com.pegaprules.jer166backport.java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:991) at java.lang.Thread.run(Thread.java:722)
<input checked="" type="radio"/>	<input checked="" type="checkbox"/>	PegaProjectMgmt	6	TrackRemainingEfforts	Advanced	Daily, weekdays only.	4/16/15 9:00:00 AM IST	4/16/15 9:00:26 AM IST		

Restarting the agent

If your agent is not running and you need to restart it, the agent can be restarted using the options in SMA.

1. Select the radio button at the left end of the row for the TrackRemainingEfforts agent.

<input checked="" type="radio"/>	<input checked="" type="checkbox"/>	PegaProjectMgmt	6	TrackRemainingEfforts	Advanced	Daily, weekdays only.				
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2. Click **Start** at the top of the screen.

PRPC System Management V7.1.6

Log off

Node

PMFDev174

- Listener Management
- Memory Management
- Requestor Management
- System Management
- Administration
- Agent Management
 - Agents
 - System Queue Management
- Logging and Tracing
- Advanced

Agents Version

Single activity in queue

Start Stop Restart isAlive Query Delay

All activities in queue

Start Stop Restart isAlive Query

Other

Query Rulesets

Node: dev230 at 4/20/15 5:52:11 PM IST

General Information	
Minimum allowed wakeup time for all agents	30,000
Wakeup interval for requestor-timeout (master agent)	60,000
Wakeup interval for new agent processing (master agent)	600,000
Initial startup delay for master agents	1,000
Java thread pool size	5

Runnable?	Running Now	RuleSet	#	Description	Mode	Scheduling	Last run start	Last run finish	Next run time
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	0	ServiceLevelEvents	Standard	Every 30 s			
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	1	AgentBulkProcessing	Legacy	Every 30 s	4/20/15 5:51:51 PM IST	4/20/15 5:51:51 PM IST	4/20/15 5:52:21 PM IST
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	2	SendCorr	Standard	Every 30 s	4/20/15 5:51:47 PM IST	4/20/15 5:51:47 PM IST	4/20/15 5:52:17 PM IST
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	3	GetConvertedPDFsFromPDM	Legacy	Every 180 s			
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-ProCom	4	GenerateStartingFlows	Standard	Every 60 s	4/20/15 5:51:53 PM IST	4/20/15 5:51:53 PM IST	4/20/15 5:52:53 PM IST
<input type="radio"/>	<input checked="" type="checkbox"/>	Pega-SearchEngine	0	FTSIncrementalIndexer	Advanced	Every 60 s	4/20/15 5:52:06 PM IST		4/20/15 5:53:06 PM IST

3. Verify that the agent is running by making sure there is a green check mark in the **Runnable?** column for the agent.

Running the burn down data population activity

Occasionally, your burn down data agent (TrackRemainingEfforts) may go offline due to a planned system outage or unexpectedly stop. Agile Studio includes a utility that can be used to populate data into missing days in the burn down data table. This utility will copy the data from a specified date into another date, so it is usually best to pick the day before or after the missing day in order to have the most useful data for populating your burn down charts.

This utility will populate the data to a specified date for all open projects, releases, and sprints.

Note: This data does an exact copy of data from one date to another; it does not extrapolate what the data may have been on the target date.

To access this utility:

1. Log in to Agile Studio as an operator who has Designer Studio access. (example: **AgileStudioSysAdmin**).
2. From the search box in the header, search for **CopyEffortDataForBurndownCharts**, or:
 - a. In the Explorer panel, click the **App explorer**.
 - b. Select the **PegaProjMgmt-Work** class in the field at the top of the explorer.
 - c. Expand the **Technical** category; right-click **Activity** and select **View**.
 - d. Scroll down in the list of activities until you find the CopyEffortDataforBurndownCharts activity. Double-click to open the most recent version of the activity.
3. To run the utility, click **Actions** in the header and select the **Run** action.
4. The Run Activity dialog will display. This will include fields to enter the two required parameters. Enter these parameters based on the dates you want to copy the data from and to.
 - FromDate (String – yyyyymmdd) – Date that the effort records should be copied from.
 - ToDate (String – yyyyymmdd) – Date that the effort records should be copied to.
 - The ToDate should be a valid business day based on your calendar in the Agile Studio.
5. Click **Run** to begin running the utility.
 - a. If there are no records on the selected FromDate, a message will be displayed that there are “No Records to process”.
 - b. The utility may take a few minutes to run depending upon the number of open items being copied from the FromDate.
 - c. For each work item, Agile Studio will validate whether that item was resolved before the entered ToDate. If it was, the data will not be copied over for that item.
 - d. If the work item already has data on the specified ToDate, the utility will not overwrite that data.

Planning for scheduled maintenance

Occasionally, scheduled maintenance of your Agile Studio instance may occur at the same time when the burn down data agent would typically run. For these situations, plan to run the burn down data agent utility ahead of your scheduled outage.

Note: The burn down data agent utility is different from the burn down data population utility. The agent utility is the activity that is actually run by the agent to collect data from the current day.

To access this utility:

1. Log in to Agile Studio as an operator who has Designer Studio access. (example: **AgileStudioSysAdmin**).
2. From the search box in the header, search for **PMTrackRemainingEfforts**, or:
 - a. Navigate to the Agent rule as outlined in the [Viewing the agent in the Designer Studio](#) section.
 - b. On the Agent rule, expand the **TrackRemainingEfforts** row by clicking on the arrow icon in the 2nd column.

The screenshot shows the 'Agents: PegaProjectMgmt [Available]' interface. The 'Scheduled Agents' table is displayed with the following columns: Agent Name, Pattern, Interval (sec), Mode, Category, and Enabled. The 'TrackRemainingEfforts' row is highlighted with a green circle around the number 7 in the first column. Below the table, the 'Activity name' field is set to 'PMTrackRemainingEfforts' and is also circled in green.

	Agent Name	Pattern	Interval (sec)	Mode	Category	Enabled	
1	UpdateParentsSummaryInfo	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
2	UpdateParentCountOnChild	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
3	UpdatePrevParentsSummaryInfo	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
4	WithdrawOpenChildren	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
5	UpdateProjectID	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
6	SetProjectProdVerID	Periodic	20	Standard	Uncategorized	<input checked="" type="checkbox"/>	⊗
7	TrackRemainingEfforts	Recurring	Advanced	Advanced	Uncategorized	<input checked="" type="checkbox"/>	⊗

Class * Activity name * Params Max records Auto queue management

PegaProjMgmt-Work PMTrackRemainingEfforts Params

- c. Click the **Open** icon to the right of the Activity Name field to open the activity.

Running the burn down agent activity will collect the current efforts data from the open sprints, projects, and releases and set them as today's burn down data.

To run this utility:

1. Click **Actions** in the header of the PMTrackRemainingEfforts utility and click **Run**.
2. In the Run Activity dialog, leave the CurrentDateOverride value as is (this will default to today's date).

3. Click **Run** in the header.
4. The utility will run and populate the burn down data table with data from the current day.

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